

Factsheet

Residential and Holiday Caravan Parks

What is the digital TV switchover?

TV in the UK is going digital, and the existing analogue signal will be switched off TV region by TV region between now and 2012.

Digital UK is the independent not-for-profit company responsible for leading the digital TV switchover.

What does switchover mean for residential and holiday caravan parks?

Switchover means that any TV not converted to digital will not work after the switchover. Caravan park owners will need to ensure that TV aerial systems are able to support a digital TV signal after switchover and that TVs in communal areas such as social rooms, bars and restaurants are converted.

Use Digital UK's postcode checker at digitaluk.co.uk to find out when your region switches to digital and what services you will be able to receive after switchover.

The pitch licence agreement or lease should provide guidance about the roles, rights and responsibilities of both the caravan park owner and or manager and the caravan owner and or resident about the provision of TVs and TV aerials. It is also likely to provide information as to what caravan owners and residents can put on their vans, e.g. aerials or satellite dishes.

How do I convert or upgrade the TV in caravans?

To receive digital TV, your TV system and your TV sets may need to be upgraded or converted. This can be done by either:

- Connecting a digital box to your existing television. Remember that if you choose this option the digital box will also need a power supply.
- Getting an integrated digital TV (IDTV) that has a digital box built in.



You can receive your digital TV signal through:


1. Through an aerial

• Individual aerial

If you use an individual rooftop aerial or a set-top aerial and you get a good analogue picture now, you will probably be fine after switchover. To check the condition of your aerial, visit Teletext p284.

• Communal aerial systems

If you are a caravan park owner or manager and provide a communal TV aerial system (one set of aerials or satellite dish serving multiple TV connections) to all caravans in the park, you will need to ensure that it is able to receive and carry digital TV signals after switchover. It may need upgrading because of its age or condition.

If you think you may need to upgrade or replace your aerial look for a Registered Digital Installer (RDI) that carries the **digital**  – it means they have been trained and security checked. If you can't find one locally, look for someone with Associate RDI, CAI Plus or IDSC status, or ask your electrical retailer.

If you receive your TV signals through a communal aerial you will need to check whether the system will need further attention to pick up digital TV signals during and after switchover. You can find more details on our website.

2. Through a satellite dish

A satellite system can be installed if allowed by the licence, tenancy agreement or lease. There are a range of services available such as Sky TV or freesat. Contact the service providers to find the most suitable package for your use and information on equipment and installation.

3. Through a laptop or PC

You can also receive digital television through your laptop or PC, by connecting a digital TV receiver. These are small devices that plug into the USB hub, and have an antenna or aerial lead. These can be purchased from most computer suppliers.

For more information on the digital TV switchover contact Digital UK

Call us 08458 455 455*

Visit us www.digitaluk.co.uk/propertymanagers

*Calls provided by BT charged at up to 2p per minute daytime and 0.5p per minute evenings (plus 6p BT connection charge). Rates may vary for calls from other providers including mobile operators.